

CODE OF CONDUCT

Grafton Jacaranda Festival Inc. expects its members, volunteers and employees to maintain a professional standard of behaviour when representing the festival. This policy applies to all members, volunteers and employees of Grafton Jacaranda Festival.

We Are Inclusive respecting all people with whom we come in contact, regardless of their race, religion, gender, ethnic background, ability or age

We Are Kind treating each other with courtesy, sensitivity, tact and consideration. Respecting and assisting each other to the best of our ability

We Are Appropriate not smoking, and not under the effects of drugs or alcohol prior to and while volunteering at festival events

We Are Positive exhibiting at all times a positive and friendly approach, with the purpose of ensuring Festival members, volunteers and guests have an enjoyable and memorable experience

We Are Accountable acting with integrity and in the best interests of the festival

We are Welcoming creating an environment in which all our guests feel welcomed and comfortable

We are Sharing contributing to conversations and sharing our knowledge, experiences and opinions while respecting others

We Are Safe following Work Health & Safety (WH&S) practices and policies, using all equipment in the way in which it was intended and reporting injuries, illnesses, accidents and near misses immediately to the appropriate people

We Are A Team acknowledging that we rely on each other and our combined efforts exceed the sum of our individual efforts whilst acknowledging the importance of our individual contributions to the total effort involved in providing a happy and comfortable, yet safe and structured environment

We Are Communicators respecting constructive comment and feedback and asking for support when needed

We Are Helpful giving clear communication in a responsible, patient and encouraging manner

We Are Champions when we see behaviour not in keeping with this code of conduct, we call it out or report it